

National Association of Consumer Bankruptcy Attorneys  
2017 Annual Convention  
Orlando, Florida, May 3 to 7, 2017  
“FDCPA Intensive”

Consumer Law Center and National Association of Consumer Advocates  
2016 Fair Debt Collection Practices Conference  
New Orleans, Louisiana, March 27 and 28, 2017  
“Selecting, Developing, Valuing Letter and Overcharge Cases”;  
“FDCPA Developments”; and  
“Spokeo and FDCPA and TCPA Cases”

Bond & Botes, P.C.  
Birmingham, Alabama, December 3 and 4, 2016  
“FDCPA Claims for Bankruptcy Clients”

National Consumer Law Center  
Consumer Rights Litigation Conference  
Anaheim, California, October 20 to 23, 2016  
“FDCPA Appellate Developments”

National Association of Consumer Bankruptcy Attorneys  
2016 Annual Convention  
San Francisco, California, May 19 to 22, 2016  
“FDCPA Claims Before, During, and After Bankruptcy”

Chicago Volunteer Legal Services  
Volunteer Training, Chicago, Illinois June 28, 2016  
“Debt Issues Facing Legal Aid Clients”

National Consumer Law Center  
2015 Consumer Rights Litigation Conference  
San Antonio, Texas, November 11 to 14, 2015  
“FDCPA Appellate and CFPB Developments”;  
“FDCPA Claims Before, During, and After Bankruptcy”

Chicago Bar Association  
Consumer Law Seminar  
Chicago, Illinois, April 16, 2015  
“Statute of Limitations on Debt Collection, the FDCPA, and Bankruptcy”

Consumer Law Center and National Association of Consumer Advocates  
2015 Fair Debt Collection Practices Conference  
Washington, D.C., March 12 and 13, 2015  
“Selecting, Developing, Valuing Letter and Overcharge Cases”;

“*Crawford* and Other Claims Based on Debt Collection Activity in Bankruptcy Court –  
Individual and Class”

“Tips to Improve Your Appellate Briefing and Argument”; and,  
“Ask the Experts”

National Consumer Law Center  
2014 Consumer Rights Litigation Conference  
Tampa, Florida, November 6 and 9, 2014  
“Plenary”;  
“Report from Washington D.C.”; and  
“ FDCPA Appellate and CFPB Developments”

Illinois Legal Aid Advocates  
2014 Conference  
Chicago, Illinois, October 17, 2014  
“Debt Defenses and the FDCPA”

North American Collection Agency Regulatory Association (NACARA)  
2014 Annual Conference  
Boise, Idaho, September 29, 2014 on  
“Debt Collection Policy Issues”

National Consumer Law Center and National Association of Consumer Advocates  
2014 Fair Debt Collection Practices Conference  
San Antonio, Texas, March 7 and 8, 2014  
“Selecting, Developing, Valuing Letter and Overcharge Cases”;  
“FDCPA Case Developments”; and,  
“CFPB’s FDCPA Rulemaking”

National Consumer Law Center  
2013 Consumer Rights Litigation Conference  
Washington, D.C., November 7 - 9, 2013,  
“FDCPA Appellate Developments”

National Association of Consumer Advocates  
Webinar, July 1, 2013  
“Ethical Considerations for Fair Debt Collection Practices Act Practitioners”

Federal Trade Commission-Consumer Financial Protection Bureau  
Forum and Workshop  
Washington, D.C., June 6 and 7, 2013  
“Life of a Debt: Data Integrity in Debt Collections”

Land of Lincoln Legal Assistance Foundation  
Consumer Law Training  
“Debt Defense and Fair Debt Collection Practices Act”

Vandalia, Illinois, April 15, 2013

CARPLS (Coordinated Advice and Referral Program for Legal Services)

2013 Staff and Volunteer Training  
Chicago, Illinois, March 20, 2013  
“Fair Debt Collection Practices Act”

National Consumer Law Center and the National Association of Consumer Advocates

2013 Fair Debt Collection Practices Conference  
Baltimore, Maryland, March, 2013  
“Selecting, Developing, Valuing Letter and Overcharge Cases”;  
“FDCPA Developments”; and,  
“Developing a Private Fair Debt Practice”

National Consumer Law Center  
Consumer Rights Litigation Conference  
Seattle, Washington, November 2012  
“FDCPA Appellate Developments”

National Consumer Law Center and the National Association of Consumer Advocates

2012 Fair Debt Collection Practices Conference,  
Seattle, Washington, October 25, 2012  
“Fair Debt Collection Practices Act, Appellate Developments”

Chicago Bar Association  
Consumer Law Committee  
Chicago, Illinois, May, 2012  
“Developments in FDCPA Litigation”

Chicago Bar Association  
Consumer Law seminar  
Chicago, Illinois, April, 2012  
“What Consumer Lawyers Need to Know About Bankruptcy”;  
“Bankruptcy and the FDCPA”

CARPLS (Coordinated Advice and Referral Program for Legal Services)

2012 Staff and Volunteer Training Session  
Chicago, Illinois, March 5, 2012  
“Fair Debt Collection Practices Act”

National Consumer Law Center and the National Association of Consumer Advocates

2012 Fair Debt Collection Practices Conference  
New Orleans, Louisiana, February 23, 2012  
“Fair Debt Collection Practices Act Developments”, and  
“Winning Summary Judgment: Tips and Traps”

National Consumer Law Center  
2011 Consumer Rights Litigation Conference  
Chicago, Illinois, November 2011  
“ABC’s of Class Actions I and II”;  
“New Fair Debt Collection Practices Act Developments”; and  
“Consumer Class Action Symposium: It’s All in the Timing – Planning and Coordinating  
Discovery, Motion Practice and Request for Class Certification”

National Association of Retail Collection Attorneys  
2011 Spring Collection Conference  
Chicago, Illinois, May 12, 2011  
“Consumer Attorney Panel Discussion”

National Consumer Law Center and the National Association of Consumer Advocates  
2011 Fair Debt Collection Practices Conference  
Seattle, Washington, March 4, 2011  
“Selecting, Developing, Valuing Letter and Overcharge Cases” and  
“Ask the Experts”

National Legal Aid Defenders Association  
2010 Annual Conference  
Chicago, Illinois, July 22, 2010  
“Zombie Debt Collection Defense”

National Consumer Law Center and the National Association of Consumer Advocates  
2010 Fair Debt Collection Training Conference  
Jacksonville, Florida, March 5, 2010  
“Selecting, Developing, Valuing Letter and Overcharge Cases”

Federal Trade Commission  
August 5-6, 2009  
“Protecting Consumers in Debt Collection Litigation and Arbitration: A Roundtable  
Discussion”

Indiana State Court Judicial College  
April 16, 2009 at a seminar  
“Zombie Debts”

National Consumer Law Center and the National Association of Consumer Advocates  
Fair Debt Collection Training Practice Conference  
San Diego, California, February 27, 2009  
“Selected FDCPA Class Action Topics”

National Consumer Law Center  
2008 Annual Consumer Rights Litigation Conference  
Portland, Oregon, October 24, 2008

DuPage County Bar Association  
Wheaton, Illinois 2008

“Consumer Fraud and Protection Seminar on the FDCPA”

Chicago Bar Association  
Consumer Law Committee  
Chicago, Illinois 2008

“Current Issues Under the FDCPA”

National Consumer Law Center and the National Association of Consumer Advocates,  
2008 Fair Debt Collection Practices Conference  
Nashville, Tennessee Spring, 2008

“Selecting, Developing, Valuing Letter and Overcharge Cases”;  
“10 Best FDCPA Class Actions”; and,  
“Electronic Discovery”;

National Consumer Law Center  
2007 Consumer Rights Litigation Conference,  
Washington, D.C., November 8-11, 2007

National Association of Consumer Bankruptcy Attorneys  
2007 Fall Workshop  
Las Vegas, Nevada October 26-27, 2007

National Consumer Law Center and the National Association of Consumer Advocates  
2007 Fair Debt Collection Practices Conference  
Tucson, Arizona, Spring 2007

“Selecting, Developing, Valuing Letter and Overcharge Cases”;  
“Evaluating Debt Buyer Cases for Class Actions”; and,  
“Using Experts to Establish Deception, Damages”

American Bar Association  
Tort Trial & Insurance Practice Section Business Litigation Committee  
TeleCLE, 2006

“Credit Reporting and Debt Collection – The Laws and Your Practice”

National Consumer Law Center and the National Association of Consumer Advocates,  
Fair Debt Collection Practices Conference  
Austin, Texas Spring, 2006

“Selecting, Developing, Valuing and Settling Fair Debt Collection Letter Cases”; and,  
“Preparing for an FDCPA Trial”

National Association of Retail Collection Attorneys’ Collection Conference

Boston, Massachusetts Spring 2005  
“Mock Appellate Court Argument On Meaningful Attorney Involvement”

National Consumer Law Center and National Association of Consumer Advocates  
Fair Debt Collection Practices Conference  
Washington, D.C., Spring 2005  
“Practice Issues: Discovery, Summary Judgment, Evidentiary Issues, Attorney Fees”

National Consumer Law Center and the National Association of Consumer Advocates  
2004 Fair Debt Collection Practices Conference  
Spring 2004, Kansas City, Missouri  
“Client Retainers, Tape Recording, Class Actions, Punitive Damages”;  
“Selected Fair Debt Collection Practices Act Claims”; and,  
“FDCPA Claims: Ask The Experts”

National Association of Consumer Advocates  
Annual Conference  
Chicago, Illinois, 1998

National Consumer Law Center  
Annual Conference  
San Francisco, California, 1995

National Consumer Law Center  
Annual Conference  
Washington, D.C., 1996